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**From:** Stevenson, Allan (DPH)  
**Sent:** Tuesday, June 10, 2008 9:35 AM  
**To:** Hanchett, James (DPH); Salem, Sharon (DPH)  
**Subject:** FW: Request 390373 Initial - Customer notification

-----Original Message-----

From: EOHHS Customer Service Center [<mailto:paradigm@koala.dta.state.ma.us>]  
Sent: Tuesday, June 10, 2008 9:30 AM  
To: Stevenson, Allan (DPH)  
Subject: Request 390373 Initial - Customer notification

Request 390373 Initial.  
Assigned to: Byrne, Eric D  
Customer: Stevenson, Allan C  
Summary: ARHO - User has a new PC in box that needs to be set up. Al...

A call request has been created upon your request.

Description: ARHO - User has a new PC in box that needs to be set up. Also, profiles need to be set up for the users that will be using it, and there is a printer that needs to be installed on it.  
413-545-2606

If you have any further questions please contact the Customer Service Center at:

If you would like to respond to this Request or provide more information, please click on the following URL link:

[http://usdprod.dta.state.ma.us/CAisd/pdmweb.exe/?OP=SHOW\\_DETAIL+FACTORY=cr+PERSID=cr:ref\\_num:390373+USERNAME=XX4018771](http://usdprod.dta.state.ma.us/CAisd/pdmweb.exe/?OP=SHOW_DETAIL+FACTORY=cr+PERSID=cr:ref_num:390373+USERNAME=XX4018771)

Note: Please do not reply to this email. This is an auto-generated notification from the EOHHS Service Desk application.